

**ACTIVE CASES**  
**Analysis Feb. 2006 QA Results for Food Stamps**

**Sample Size 84**  
(drops excluded)

**Totals for February 2006:**

<b>LOCATION</b>	<b>TOTAL SAMPLE ISSUANCE</b>	<b># of ERROR CASES</b>	<b>ERROR DOLLAR TO TAL</b>	<b>PERCENT DOLLARS IN ERROR</b>	<b>FFY 2006 ERROR RATE</b>
STATEWIDE	\$15,610.00	8	\$ 726.00	4.7%	5.1%
MILWAUKEE	5,476.00	2	278.00	5.2%	6.9%
BAL- STATE	10,255.00	6	448.00	4.4%	3.8%

**ERROR CAUSES BY TYPE:**

8- Agency Preventable Errors (APE)

**OVERVIEW OF THE ERRORS AND WHERE THEY OCCURRED:**

Of the 8 Agency Preventable Errors, 2 were in Milwaukee, and one each in Brown, Eau Claire, Racine, Rock, Sheboygan and Vernon Counties.

**TYPES OF A.P.E. ERRORS (8):**

**Earned Income (1);**

- Agency failed to remove earned income from a job shown as ended.

**Disability (1):**

- Agency failed to enter disability into CARES when reported; thus the shelter cap was not lifted in the FS calculation resulting in under-issuance.

**Unearned Income (4):**

- Agency failed to remove **Unemployment Compensation** which was reported as ended.
- **Child Support (2):** Agency failed correctly to calculate Child support income at time reported change and Agency failed to verify and budget Child support at time of SMRF.
- Agency failed to verify availability and budget **SSI**. For unknown reason, worker coded it as unavailable.

**Expenses (2):**

- .Agency incorrectly budgeted **medical expenses**
- Agency incorrectly budgeted **shelter expense** (mortgage).

**WHEN WERE THE AGENCY PREVENTABLE ERRORS MADE?** One A.P.E. was made at application, two were made at review, and five at reported change (including SMRF).

**EFFECT OF SMRF PROCESS:** No errors found because of SMRF process for this month (excluding APE errors made by workers when processing SMRF).

**TRENDS OR RECOMMENDATIONS:**

Overall this month was a good recovery from the errors made in January. The sample dollars selected for review for the balance of the state was almost twice the amount as the Milwaukee sample. Unlike January, earned income was not the primary factor: unearned income from various sources was the main problem. In several cases an attempt was made to act on a reported change but the action wasn't done correctly.

**BIGGEST "CONTRIBUTORS":** The cases that caused the largest dollar errors for February 2006:

**Milwaukee County, \$211 Agency Preventable Error:**

At the last review the agency used the same medical expenses (accrued in 2003) that had been used for the previous FS certification rather than require new expenses. Actual expenses were much lower causing a large overpayment.

**Racine County, \$166 Agency Preventable Error:**

The agency failed to end budgeting of some Unemployment Compensation income. The Case file contained a statement from U.C. that it was ending, plus a written statement from the customer that the U.C. was ending.

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